

When a cyber event occurs, time is of the essence. Having a plan in place with access to the necessary third-party resources you need can help your business efficiently and cost-effectively respond and recover.

Great American eRiskHub® Portal

Respond and recover quickly with eRiskHub | As a Great American policy holder, you have access to the eRiskHub® portal, powered by NetDiligence®. eRiskHub provides tools and resources to help you:

- ✦ Understand your exposures
- ✦ Establish a response plan
- ✦ Minimize the adverse effects of a breach

How do I use eRiskHub? | Registration is simple – go to eriskhub.com/greatamerican. You will be asked to enter an Access Code that you are provided with your policy purchase. You will create a username and password. Once registered, you can access tools that will help you assess risk, prepare for and/or modify your response plan, and familiarize yourself with the service. eRiskHub® resources include:

- ✦ Incident Response Plan Templates
- ✦ Articles & Whitepapers
- ✦ Videos & Webinars
- ✦ Best Practices Checklists
- ✦ Approved Third-Party Vendors
- ✦ Cyber News & Blogs
- ✦ Tools & Calculators
- ✦ Cyber Risk Assessments

What if I want to speak to a lawyer? | Your policy includes Incident Consultation Coverage with experienced cyber attorneys (Breach Coaches) for actual or suspected privacy and network security incidents. There is no deductible or additional out of pocket expense to use this consultation service and the coverage is in addition to your policy's limits of insurance. Not every suspected incident requires notification to us. This consultation will help you decide what next steps are necessary including whether or not notice is necessary. The Incident Consultation Hotline can be found at eriskhub.com/greatamerican.com.

Tools and Breach Coaches are available 24 hours a day, seven days a week.

SecurityScorecard

Know your organization's cyberhealth with SecurityScorecard Ratings | As a Great American policy holder, you have access to SecurityScorecard—a loss control tool to help you improve your security posture. It's a non-intrusive search on the internet for signals like open ports, malware infections and out-of-date software. This generates a score and identifies risk and opportunities for improvement. When you understand your risks, you can improve your security health and have a clear path to resolve any issues.

How do I request a SecurityScorecard Report? | To receive your scorecard, send a request to smallbusiness@abais.com. A SecurityScorecard Report is typically issued within 24 hours.

The information presented in this publication is intended to provide guidance and is not intended as a legal interpretation of any federal, state, or local laws, rules, or regulations applicable to your business. The loss prevention information provided is intended only to assist policyholders in the management of potential loss producing conditions involving their premises and/or operations based on generally accepted safe practices. In providing such information, Great American does not warrant that all potential hazards or conditions have been evaluated or can be controlled. It is not intended as an offer to write insurance for such conditions or exposures. The liability of Great American Insurance Company and its affiliated insurers is limited to the terms, limits, and conditions of the insurance policies underwritten by any of them.

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